

Frequently Asked Questions

1. Why do we require your library card in order to check out materials?

As part of the LOGIN consortium, each library is entitled to their own policies and our patrons are asked to please be respectful of this issue. Due to problems in the past, including a substantial loss of materials that had to be replaced with taxpayer money, the library board and library administration strictly enforce this policy requiring a library card for checking out items. Materials may be held at the circulation desk if a patron needs to return home for their library card but we stand by the policy.

2. Why are food and drink not permitted in the library?

Our library board and library administration are adamant that food (including lollipops) and drink (including bottled water) not be permitted in the library. Our facility is relatively new and we pride ourselves on constantly maintaining the library's appearance by having our furniture and carpet cleaned twice a year. We do not want to risk having food or drink spilled on our computers, furniture, carpet, and especially on our books and materials because having to replace equipment or materials is not a wise use of taxpayer money. As part of the Community Center, patrons may eat or drink in the lobby of the building before entering the library.

3. Why do we ask patrons to turn off their cell phones before entering the library?

Ringling cell phones or people speaking into their phones is disruptive not only to those using our facility – whether studying or working on the computers – but also to our staff. As part of the Community Center, patrons may use their phone in the lobby of the building.

4. Why do we charge for DVDs?

In order to keep our selection of the newest DVDs as competitive as other libraries, we charge \$1.00 for a two day check out. This enables us to order almost twice as many additional DVDs than our budget allows.

5. Why do closing procedures begin 30 minutes prior to closing?

Our closing procedures take time and our library board wants to ensure that staff leave the building at closing time. Library administration increased the hours of operation when we moved into the Community Center so we could better accommodate and serve the community. For library hours, please check with a staff member at the circulation desk.